

Position Title: Network Engineer/Technician**Job Summary:**

We are seeking a motivated, outgoing, get it done rockstar for an amazing opportunity. You will be working with some of the best people on the planet doing a job that is more rewarding than any other you will ever have in the IT Industry.

This is a Convention Center, therefore you will be working closely with internal and external customers alike and you will be doing a lot of walking for many of the big events. You will be running thousands of feet of cat5 and cat6, setting up switches, terminating cables, setting up SSID's, scheduling digital content and more.

You are the behind the scenes team that makes everything work and keeps it working throughout the duration of the event.

There are no two events that are the same and there are no standard, or normal configurations.

Key Job Elements:

- Working with event managers and customers on internet sizing and scalability.
- Validate and verify customer provided floorplan design placement for internet devices and/or drops.
- Run Cat5/Cat6 cable throughout the center and often in the catwalks of the center.
- Manage and configure switches, ports, and APs.
- Create customer VLANs, SSID's, and associated passwords.
- You will be taping down a lot of cable.
- You MUST have the ability to adapt quickly to change as customers move things around and you must undo and redo work to accommodate them.
- Schedule customer provided digital content.
- Assisting internal customers which includes troubleshooting desktop, laptop, hardware, and software issues.
- VOIP Phone setup, configuration, and support.
- Cell phone setup and configuration.
- And anything else that comes along that we need to support.

Qualifications:

Education – Bachelor's degree in Computer Science. Equivalent experience may be considered in lieu of formal education.

Experience – 3-5 years minimum prior experience in the network and deskside support industry is a must.

Skills –

- Expert Level experience with terminating cat5/cat6 cable
- Expert level experience and knowledge of how to configure switches (Aruba Preferred but not required)
- Advanced understanding of DNS/DHCP
- Advanced understanding and hands on experience setting up users, OUs, etc in Active Directory.
- Advanced understanding of Subnets and IP's management. Static IPs, Scope, etc.
- Proficiency with supporting Microsoft O365 suite including MS TEAMS
- Experience with Azure, cloud licensing, Security, Exchange.
- CompTIA A+ Cert preferred but not necessary.
- Strong desire to help our customers succeed.
- Ability to use resources and time effectively and efficiently.
- Ability to solve problems and think on your feet quickly.

Communication – Able to communicate effectively to a diverse range of audiences. Good oral, written and listening skills.

Customer Focus- Is dedicated to meeting the expectations and requirements of internal and external customers.

Team Player – Creates strong morale and spirit within team; deals effectively and tactfully with departmental personnel and the public. Behaves in accordance with Core Values.

TO APPLY:

Please go to the website listed below:

<https://recruiting.adp.com/srccar/public/RTI.home?c=1152751&d=ExternalCareerSite&r=5000730882706#/>

No Phone Calls

This position offers a competitive salary and benefit package. TCF/ASM is an Equal Opportunity/Affirmative Action Employer, and encourages Women, Minorities, Individuals with Disabilities, and Protected Veterans to apply. VEVRAA Federal Contractor.