



Sustainability FAQ

Q: What is the total area of conditioned space in TCF Center?

A: 2.4 million square feet

Q: Is TCF Center LEED certified?

A: Yes. TCF Center attained LEED Gold Certification October 9, 2019.

Q: Does TCF Center have any other third-party certifications or recognitions?

A: Yes. TCF Center was the ninth convention center to become GMIC ASTM/APEX certified in 2015, and was re-certified in 2017 and 2019. TCF Center has also received certification from Green Venues Michigan and has been recognized by Keep Michigan Beautiful with their President's Plaque, Detroit Free Press as a Metro Detroit Green Leader, and Detroit EcoWorks as a Sustainable Communities Champion.

Q: Does TCF Center have a Green Team?

A: Yes. TCF Center has a Green Committee with members from every department and vendor company in the facility, overseen by a seven-member executive team that includes: General Manager, TCF Center; General Manager, Centerplate; Director of Operations, TCF Center; Director of Operations, Centerplate; Senior Marketing and Communications Manager, TCF Center; Executive Chef, Centerplate; Chief Steward, Centerplate. Weekly meetings plan and execute sustainable operations for the center.

Q: Does TCF Center provide customers with a post event sustainability data report?

A: Yes. TCF Center provides a report with diversion data, compost data and best practices observed during an event.

Q: What can be recycled at TCF Center?

A: TCF Center recycles paper, plastic, glass, metals and wood. There are more than 100 stations around the Center to separate paper, cans and bottles and trash.

Q: How do guests donate leftover conference materials?

A: TCF Center has a recycling station at the west loading docks to help accommodate unused or unwanted conference materials that can be reused. Tell your event manager that you have materials to donate, and arrangements will be made to collect them.

Q: What materials are accepted at recycling stations?

A: Common items for the recycling station include: vinyl banners, water bottles, unbroken foam core, conference bags, conference giveaways and set props. If you

have questions about what can be donated please contact your event manager and ask to speak with a TCF Center Green Committee member.

Q: Can event carpet be recycled?

A: Yes. TCF Center has a vendor to collect and re-sell carpeting.

Q: Can I have compost collection at my event?

A: Yes. We partner with Tuthill Farms to provide compost services. Kitchen, disposable dinnerware and food court waste can be composted. Compost information is available online.

Q: What are your green cleaning policies? A: TCF Center has an advanced Green cleaning policy focusing on both practices and products.

Q: Does TCF Center have a Green Roof?

A: Yes. TCF Center 10,000 square feet of the roof is a living green roof completely covered with vegetation and growing medium, planted over a waterproofing membrane. It also includes drainage, irrigation systems and four honey hives maintained and harvested by Bees In The D.

Q: Does TCF Center grow food onsite for caterer use/attendee consumption?

A: Yes. TCF Center has an extensive herb garden in the living green roof area that provides herbs to the chefs year-round.

Q: Does TCF Center source food locally?

A: Yes. 60-65% of food served in TCF Center is locally sourced. Vegetarian, Vegan and 100% locally sourced options are available with customer menus.

Q: Is unserved food at TCF Center donated for re-distribution?

A: Yes. A local partner, Forgotten Harvest re-distributes tons of unserved food from TCF Center annually.

Q: Does TCF Center conserve energy? How?

A: Yes. TCF Center has several energy conservation protocols in place including daylight harvesting, computer based energy control systems, enclosed loading docks and energy efficient lighting. For more information view the Annual Sustainability and Social Responsibility Report on the website.

Q: Do you utilize alternative energy systems?

A: TCF Center uses: induction lighting in exhibit halls saving 40% electric usage; computer controls for HVAC and lighting throughout the facility, daylight harvesting sensors on the outside of the building to turn off lights when there is enough sunlight to illuminate the building; sensors in all meeting rooms to turn off lights when not in use; low flow toilets and faucets in restrooms.

Q: Does TCF Center have sustainable transportation for attendees?

A: Yes. TCF Center has a light rail transportation station on the 4th floor that connects attendees to a large area in downtown Detroit. Bike share services are also

available.

Q: Does TCF Center have a dedicated room for nursing mothers?

A: Yes. Two Mamava stations are available at all times in TCF Center for family care needs. Speak to your event manager for details.

Q: Does TCF Center have a webpage dedicated to sustainability information?

A: Yes. Visit <http://www.tcfcenterdetroit.com/green>